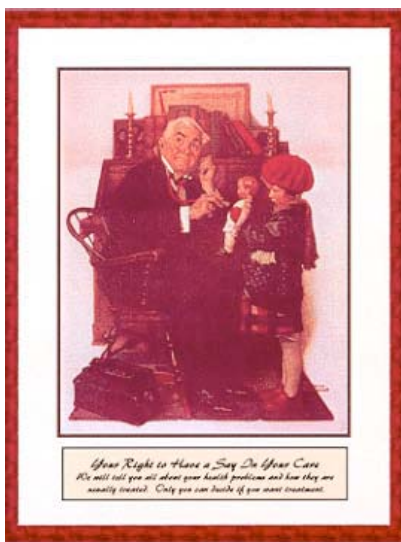


Resident's Rights

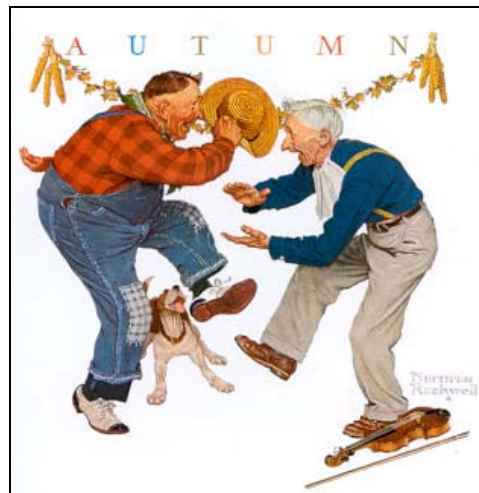
Many states require that nursing homes and senior living facilities post the rights mandated by law for their residents somewhere in their building. ArtSource has two special products which can meet this need.

- **Our Exclusive Rockwell Resident's Rights Collection** – we've paired a favorite Norman Rockwell image that illustrates each right and framed it together with a separate hole beneath showing the verbage for the right. Prints can be ordered one at a time or as a set. **Each print is either 16 x 24 (\$ 111) or 20 x 26" (\$118)** and you can choose an inner mat of burgundy, medium blue, navy blue or hunter green (outer mat is off-white). Frame choices are walnut, oak, or cherry. **Set sells for \$2406 retail (trade discounts are available).**

Call us to receive a word document showing all the visuals that illustrate the various resident's rights.



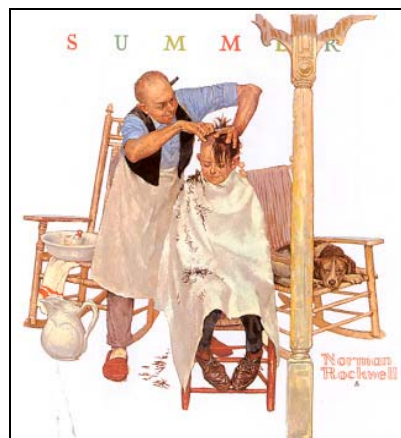
This is the “look” of each piece
Right #2 “Confidentiality”



Right #4 “To Participate in Activities”



Right #5 To Keep Your Possessions



Right #10 To Be Free from Abuse & Restraint

- **The Resident's Right Sign** – this 24 x 31” sign lists all the rights in order and comes framed in plexiglass and a black wood frame for \$160.00 retail (trade discount available)

Resident's Rights

- 1) **Telephone Usage** – A resident has the right to have reasonable access to the private use of a telephone.
- 2) **To Confidentiality** – All information related to your medical, personal, social, or financial affairs shall be kept confidential.
- 3) **To Communicate Freely** – You may associate with and communicate privately with persons of your choice and send and receive mail unopened.
- 4) **To Participate in Activities** – You may engage in social, religious, and community activities of your choice, unless your physician determines that such activity would be harmful to you. You may not be required to perform services for the facility.
- 5) **To Keep your Possessions** – You may retain your personal possessions as space permits.
- 6) **To Purchase Goods & Services** – You may purchase or rent goods or services not included in your daily or monthly rate.
- 7) **Your Rights** – On behalf of our residents, you will find disbursed throughout the facility the OMNIBUS BUDGETARY RECONCILIATION ACT for “RESIDENT RIGHTS”. These “RESIDENT RIGHTS” are intended to help the resident have a better understanding of their rights.
- 8) **To Remain in the Facility** – You may be discharged only for medical reasons, non-payment of a bill, or the threat of physical harm. If there is no emergency, you must be given notice of the reason for a transfer. If you disagree with this reason, you may appeal the decision.
- 9) **To Be Fully Informed** – You will receive a copy of all rules and regulations pertaining to your rights and responsibilities as a resident. You will be informed in writing of services available to you and all matters related to charges, including charges for services not covered by the government or by the facility's daily rate.
- 10) **To Be Free From Abuse and Restraint** – You shall not be subjected to physical, sexual, or emotional injury or harm. You may not be subjected to chemical or physical restraint, except on the written order of your physician or in emergency situations which threaten your safety or the safety of others.
- 11) **To Voice Grievances** – You may voice grievances and recommend changes to facility staff or to outside representatives. Owners and staff of long-term care facilities are prohibited by law from retaliating in the case of complaints. You should speak with the director of nursing or the administrator of the home if you encounter problems requiring immediate action. For non-emergencies, speak to the resident council or to your ombudsman.
- 12) **Family Group** – A resident's family has the right to meet with the families of other residents in the facility. The facility shall provide a private meeting place for this purpose.
- 13) **Freedom of Rights** – A resident has the right to exercise his or her right as a resident of the facility and as a citizen or a resident of the United States. A resident has the right to be free of interference, coercion, discrimination or reprisals from the facility in exercising his or her rights.
- 14) **To Participate in Your Care** – You have the right to know your medical condition and the options available for treatment. You may choose any of the options available or may refuse all treatment you do not want.
- 15) **Choose Your Pharmacist** – A resident has the right to choose his or her own pharmacist.
- 16) **To Marital Privileges** – You are assured of privacy for visits with your spouse and may share a room with your spouse, if you are both residents.
- 17) **To Perform Services** – A resident may or may not perform services for the facility. If they choose to perform services, the facility will document the need or desire for the work and specify the nature of the services including whether they are voluntary or to be paid at or above prevailing rate. The resident agrees to the work arrangement described in the plan of care.
- 18) **Private Communication** – A resident has the right to privacy in written communications including the right to send and receive mail promptly that is unopened and to have access to stationery, postage, and writing implements at the resident's own expense.
- 19) **To Privacy and Respect** – You have the right to privacy in medical treatments, personal care, telephone, and mail communications, visits and meetings of family and of resident groups. You shall be treated with consideration, respect, and full recognition of your dignity and individuality; you may not be required to do things against your will.
- 20) **To Choose Your Own Physician** – You may select your own physician who will be responsible for your total care. If you prefer, the facility will assign a physician.
- 21) **To Manage Your Own Finances** – Whether you hold your money or have the facility keep track of it, nobody can tell you how to spend your personal funds. The operator of the home, with your permission, can assist you in managing any of your financial affairs.